

Work with a secure and configurable platform in the cloud

HOPEX Cloud provides performance, scalability, and security required for advanced needs such as high customization and a dedicated ecosystem. It relies on Microsoft Azure infrastructure using industry-leading security measures and privacy policies, while adhering to international compliance programs. HOPEX Cloud has also successfully completed the SOC 2 Type 2 audit, based on the trust principles of security, availability and confidentiality.

Benefits

- **Work on a secure platform**
HOPEX Cloud relies on Microsoft Azure infrastructure and meets the Service Organization Controls (SOC 2) compliance standards
- **Use a platform perfectly suited to your specific needs**
The platform is highly scalable and provides advanced customization options
- **Work in a dedicated environment**
HOPEX Cloud dedicates one database per organization for higher security and performance



Use a secure infrastructure

The infrastructure of HOPEX Cloud is provided by Microsoft Azure, ensuring a global presence. Microsoft Azure relies on the latest infrastructure technologies while providing high reliability, operational excellence and cost-effectiveness. It uses industry-leading security measures and privacy policies, and Microsoft participates in international compliance programs. Backups are performed at regular intervals and advanced disaster recovery options are available to support seamless service continuity.

Work in a dedicated environment

HOPEX Cloud uses a dedicated environment with one database per organization. This provides a very high level of security since each organization's data is completely separate from any other organization's data. With this dedicated environment, HOPEX Cloud supports higher performance, reliability and uptime. Additionally, this structure gives control over updates, offering the flexibility to decide on the best time to make upgrades.

Configure HOPEX Cloud

Configure multiple settings including the number of environments and databases, SSO, security access options and advanced disaster recovery. Additional management services, such as additional sandboxes or production ramp-up services, are available upon request. A service team (MEGA Cloud Services - MCS) is dedicated to help you fully customize the platform. A catalog of services provided by the MCS team also enables you to request various service tasks such as synchronizations between sandboxes and the production server or additional security options.

Key Features

Use Microsoft Azure infrastructure

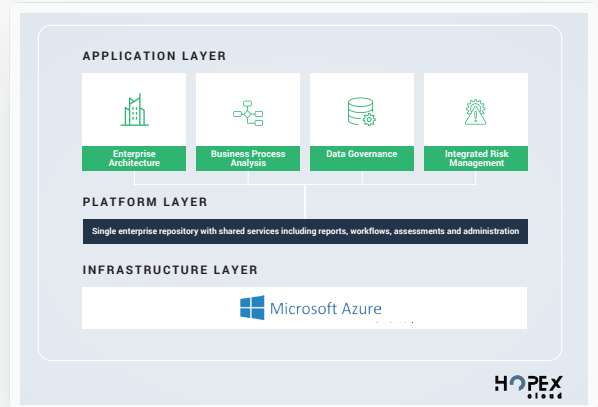
- Leverage out-of-the-box disaster recovery and data encryption from Microsoft Azure
- Automatically perform daily, weekly and monthly backups
- Meet Service Organization Controls (SOC 2) compliance standards



Work on a secure, integrated and customizable platform

Work in a dedicated environment for higher performance and uptime

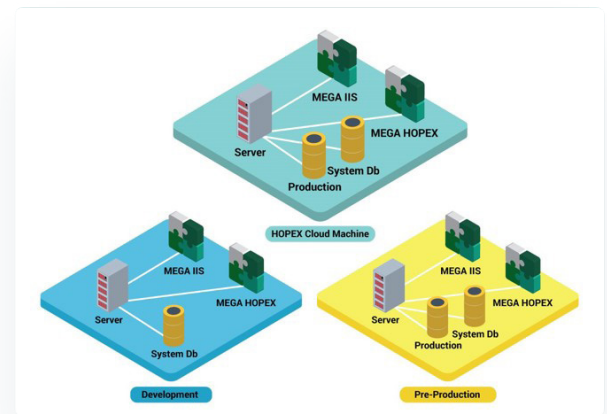
- Work in a dedicated database
- Use a single integrated platform across all HOPEX solutions
- Choose the best time to upgrade HOPEX software
- Receive 9 x 5 support (excluding public holidays)
- Optionally, get 9 x 5 support for up to three time zones



Use a single enterprise repository across all HOPEX Cloud applications

Customize HOPEX Cloud through optional features

- Install additional sandboxes (pre-production and development platforms)
- Choose additional data storage or security options such as single sign-on (SSO), whitelist IP addresses, Web Application Firewall
- Protect HOPEX Cloud even further with advanced disaster recovery and full data encryption options.
- Request ad-hoc services available through the HOPEX Cloud Service Catalog



Add sandboxes to customize HOPEX Cloud



HOPEX Platform

Work as you want using the HOPEX platform to connect business, IT, data, and risks perspectives in a single platform that easily integrates into your digital ecosystem. Build a digital representation of your business, collaborate with stakeholders, align on business objectives, and demonstrate the immediate business value of your projects.